



## Company announcement

Copenhagen, 22 June 2015

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### Strengthened organisational structure

ISS A/S (ISS.CO, ISS DC), a global leading facility services provider, today announced a new and strengthened organisational structure to increase customer focus. The new structure will become effective as of 1 September 2015.

Two new roles will be created. A new global Chief Operating Officer role will drive customer retention and the delivery of operational excellence to key account customers in partnership with the regional and country organisations. A new Chief Commercial Officer role will drive commercial capabilities, new sales and key account customer growth with a focus on our regional and global sales pipeline.

To increase the focus on the Americas as a strategically important market, a dedicated Americas region comprising both North America and Latin America is being established.

#### **Jeff Gravenhorst, Group CEO, ISS A/S, said:**

*“Over the last few years ISS has successfully built up a strong global business platform with the ability to deliver Integrated Facility Services to run customer premises. This has particularly been driven by strong key account relationships across the world. We are now ready to further sharpen the focus on our important key customers locally, regionally and globally.”*

*“To support the stronger focus on key customers and our Global Corporate Clients we are enhancing the Executive Group Management Board. Two new global roles as Chief Commercial Officer and Chief Operating Officer will strengthen our commercial focus and ensure accelerated application of our best practices within people, processes and operations. A new regional CEO role will focus on the Americas, which is a strategically important region for ISS.”*

The Executive Group Management Board will consist of: Jeff Gravenhorst (Group Chief Executive Officer), Heine Dalsgaard (Group Chief Financial Officer), Henrik Andersen (Group Chief Operating Officer), Andrew Price (Group Chief Commercial Officer), Michelle Healy (Group Chief People & Culture Officer), and the Regional CEOs John Peri (Americas), Troels

Bjerg (Northern Europe), Flemming Bendt (Eastern Europe), Jacob Götzsche (Central Europe), and Thomas Hinnerskov (Asia Pacific).

The management registered with the Danish Business Authority will remain unchanged and consists of Jeff Gravenhorst, Heine Dalsgaard, Henrik Andersen and John Peri.

**Lord Allen of Kensington Kt CBE**

Chairman

**Jeff Gravenhorst**

Group CEO

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**About ISS**

The ISS Group was founded in Copenhagen in 1901 and has grown to become one of the world's leading Facility Services companies. ISS offers a wide range of services such as: Cleaning, Catering, Security, Property and Support Services as well as Facility Management. Global revenue amounted to DKK 74.1 billion in 2014 and ISS has approximately 510,000 employees and activities in more than 75 countries across Europe, Asia, North America, Latin America and Pacific, serving thousands of both public and private sector customers. For more information on the ISS Group, visit [www.issworld.com](http://www.issworld.com).